(Pages : 2)

Reg. No. :

Name :

Second Semester M.Com. Degree Examination, May 2020

Paper II : CO 222 : STRATEGIC MANAGEMENT

(2018 Admission onwards)

Time : 3 Hours

Max. Marks : 75

SECTION A

Answer all questions. Each question carries 2 marks.

- 1. How to set the objectives and goals in an organization?
- 2. Define "Strategic Management".
- 3. What is Competitive Analysis?
- 4. Explain ETOP.
- 5. What do you mean by integration?
- 6. Give the meaning of Grand strategies.
- 7. What is Formulation of strategies?
- 8. Write short notes on Production.
- 9. What is control of strategies?
- 10. Define "Strategic audit".

(10 × 2 = 20 Marks)



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SECTION B

Answer any five questions. Each question carries 5 marks.

- 11. Explain the challenges of Strategic Management.
- 12. Discuss in brief the PESTEL analysis.
- 13. Explain about sub-classification of strategies.
- 14. What do you understand by GAP analysis? Discuss.
- 15. Distinguish between Grand strategies and Generic Strategies.
- 16. Explain new business models and strategies for internet economy.
- 17. Enumerate the functional aspects of implementation.
- 18. Define Strategic audit. Explain the advantages and disadvantages.

 $(5 \times 5 = 25 \text{ Marks})$

SECTION C

Answer any two questions. Each question carries 15 marks.

- 19. Explain the term 'mission' and its role in developing the organization.
- 20 Discuss the different types of strategic alternatives and its choices.
- 21. Evaluate the impact of different types of environment.
- 22. State and explain Mc Kinsey's 7's framework with examples.

 $(2 \times 15 = 30 \text{ Marks})$



Reg. No. :

Name :

Second Semester M.Com. Degree Examination, May 2020

Paper I : CO 221 : E-BUSINESS AND CYBER LAWS

(2014 Admission to 2017 Admission)

Time : 3 Hours

Max. Marks: 75

SECTION A

Answer all questions in 2 or 3 sentences. Each question carries 2 marks.

- 1. What is CRM?
- 2. What is EPOS system?
- 3. What do you mean by E-marketing?
- 4. What do you mean by cyber space?
- 5. What is E-governance?
- 6. What do you mean by Evidence Act?
- 7. What is Cyber stalking?
- 8. What is supply chain management?
- 9. What is ERP?
- 10 Differentiate between E-business and E-commerce.

 $(10 \times 2 = 20 \text{ Marks})$

P.T.O.

SECTION B

Answer any five questions. Each question carries 5 marks.

- 11 What are the different models of E-retailing?
- 12 What is ERP? Explain its importance
- 13 Explain the need for selling chain management.
- 14 Explain the various crimes involved in cyber world.
- 15 What are the issues relating to investigation?
- 16 Write a short note on "cyber forensics".
- 17 Differentiate between E-business and E-commerce.
- 18 Explain the various forces influencing ERP

$(5 \times 5 = 25 \text{ Marks})$

SECTION C

Answer any two questions. Each question carries 15 marks.

- 19. Define E-retailing. Explain its models.
- 20 What is customer relationship management? Explain its trends and design.
- 21 Explain the relevant provisions under IT Act 2000.
- 22 What is EPOS system? Explain the functions of EPOS system.

 $(2 \times 15 = 30 \text{ Marks})$

(Pages : 2)

Reg. No. :

Name :

Second Semester M.Com. Degree Examination, May 2020 Paper IV : CO 224 : INTERNATIONAL BUSINESS

(2018 Admission onwards)

Time : 3 Hours

Max. Marks: 75

SECTION A

Answer all questions. Each question carries 2 marks.

- 1. Define International business.
- 2. List any two advantages of International business environment
- 3. What do you mean by Theory of Mercantilism?
- 4. Give the meaning of 'Transaction Cost Approach'.
- 5. What is Legal framework of International Business?
- 6. Explain nature of International Business.
- 7. What is WTO?
- 8. Define "Customs Union".
- 9. What do you mean by Intra Firm Trade?
- 10 State the major objectives of MNCs.

(10 × 2 = 20 Marks)

P.T.O.

SECTION B

Answer any five questions. Each question carries 5 marks.

- 11. Explain the framework for analyzing international business environment.
- 12 What are the mechanisms for controlling International Business?
- 13 Discuss in details the Heckscher Ohlin Theory.
- 14 Describe the payment terms of International Business.
- 15. Explain in details of Economic Integration.
- 16. What are the Regulatory roles played by UNCTAD?
- 17 Explain the Employment and labour relations.
- 18 Distinguish between International Business and Domestic Business.

 $(5 \times 5 = 25 \text{ Marks})$

SECTION C

Answer any two questions. Each question carries 15 marks.

- 19 Discuss the methods of entry into Foreign Markets.
- 20 Explain the theory of comparative advantage and absolute advantage.
- 21 Explain the impact of World Bank and its affiliates.
- 22 Discuss the motives of MNC operations in Developing Countries.

 $(2 \times 15 = 30 \text{ Marks})$